



**ANNE M. GANNON**  
 CONSTITUTIONAL TAX COLLECTOR  
 Serving Palm Beach County

Serving you.  
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# HURRICANE GUIDE

*Plan. Prepare. Protect.*

ATLANTIC HURRICANE SEASON: JUNE 1 - NOVEMBER 30

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## Dear Palm Beach County Neighbors:

Another hurricane season is here. We know how destructive and unpredictable these storms can be which is why it is critically important to plan ahead. I am pleased to offer our annual Hurricane Guide to help you prepare your home and family ahead of a storm.

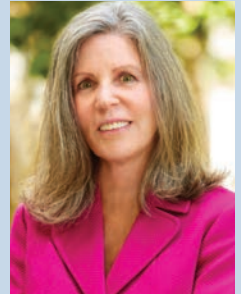
Advanced planning and preparation are necessary if we are to keep our loved ones safe and our homes protected. In this guide, you will find information you need such as important phone numbers, a timeline for storm preparations and a comprehensive list of supplies to keep in your hurricane kit. Use our guide as a tool to organize your home and family.

If you would like additional guides to share with neighbors, your community group or house of worship, please contact my office at 561-355-4510 or email us at ClientAdvocate@taxcollectorpbcc.com. We'll be happy to send extra copies. You can also download a copy from www.pbctax.com after June 1.

Sincerely,

*Anne*

Anne M. Gannon  
 Constitutional Tax Collector



www.pbctax.com



## Important Phone Numbers

Emergency _____	911	FPL Power Outage _____	561-697-8000
Public Safety _____	561-712-6400	Health Department _____	561-840-4500
TDD (Hearing Impaired) _____	561-712-6343	Palm Tran _____	561-841-4200
Community Helpline _____	211	Parks & Recreation _____	561-966-6600
Animal Care & Control _____	561-233-1200	Price Gouging _____	866-966-7226
American Red Cross _____	561-833-7711	Roads, Drainage & Traffic _____	561-684-4018
Code Enforcement _____	561-233-5500	Salvation Army _____	561-686-3530
Consumer Assistance Hotline _____	800-435-7352	Sheriff (PBSO) – Non Emergency _____	561-688-3000
Constitutional Tax Collector _____	561-355-2264	Solid Waste Authority _____	561-640-4000
Engineering & Public Works _____	561-684-4000	Traffic Signal Repair _____	561-683-6885
FEMA _____	800-621-3362	United Way _____	561-375-6600
Fire Rescue – Non-Emergency _____	561-712-6550	Water Utilities _____	561-493-6000

## Definitions

### HURRICANE WATCH

**HURRICANE CONDITIONS** (sustained winds of at least 74mph) are **POSSIBLE** in the area within 36 hours.

### HURRICANE WARNING

**HURRICANE-FORCE CONDITIONS** (sustained winds of at least 74mph) are **EXPECTED** in your area in 24 hours or less.

### CATEGORY 1

#### **MINIMAL (74-95 MPH WINDS)**

Damage primarily to shrubbery, trees, foliage and unanchored homes; no real damage to other structures; some damage to poorly constructed signs. Low-lying coastal roads inundated, minor pier damage, some small craft in exposed anchorage torn from moorings.

### CATEGORY 2

#### **MODERATE (96-110 MPH WINDS)**

Considerable damage to shrubbery and tree foliage; some trees blown down. Major damage to exposed mobile homes. Extensive damage to poorly constructed signs. Some damage to roofing materials of buildings; some window and door damage. No major damage to buildings. Coastal roads and low-lying escape routes inland cut off by rising water two to four hours before arrival of hurricane center. Considerable damage to piers; marinas flooded. Small craft in unprotected anchorages torn from moorings. Evacuation of some shoreline residences and low-lying areas required.

### CATEGORY 3

#### **EXTENSIVE (111-130 MPH WINDS)**

Foliage torn from trees; large trees blown down. Many constructed signs blown down. Some damage to roofing materials of buildings; some wind and door damage. Some structural damage to small buildings. Mobile homes destroyed. Serious flooding at coast and many smaller structures near coast destroyed; larger structures near coast damaged by battering waves and floating debris. Low-lying escape routes inland cut off by rising water three to five hours before hurricane center arrives. Flat terrain five feet or less above sea level flooded inland eight miles or more. Evacuation of low-lying residences within several blocks of shoreline possibly required.

### CATEGORY 4

#### **EXTREME (131-155 MPH WINDS)**

Shrubs and trees blown down; all signs down. Extensive damage to roofing materials, windows and doors. Complete failures of roofs on many small residences. Complete destruction of mobile homes. Flat terrain 10 feet or less above sea level flooded inland as far as six miles. Major damage to lower floors of structures near shore due to flooding and battering by waves and floating debris. Low-lying escape routes inland cut off by rising water three to five hours before hurricane center arrives. Major erosion of beaches. Massive evacuation of all residences within 500 yards of shore possibly required, and single-story residences within two miles of shore.

### CATEGORY 5

#### **CATASTROPHIC (155+ MPH WINDS)**

Shrubs and trees blown down; massive damage to roofs of buildings; all signs down. Very severe and extensive damage to windows and doors. Complete failure of roofs on many residences and industrial buildings. Extensive shattering of glass in windows and doors. Some complete building failures. Small buildings overturned or blown away. Complete destruction of mobile homes. Major damage to lower floors of all structures less than 15 feet above sea level within 500 yards of shore. Low-lying escape routes inland cut off by rising water three to five hours before hurricane center arrives. Massive evacuation of residential areas on low ground within five to 10 miles of shore possibly required.

# Your Family Hurricane Supply Kit

## FOOD AND WATER:

- One gallon of water per person per day for at least five days  
*Water for drinking, cooking and bathing will be needed; store enough for family members and pets before the storm.*

- Dry cereal
- Canned fruits
- Canned vegetables
- Canned juice
- Canned meats
- Instant coffee/tea/powdered drinks
- Jelly/jam
- Energy snacks (granola bars/raisins)
- Bread, muffins, bagels
- Crackers



Perishable items should be changed or replaced every six months.

## FIRST-AID SUPPLIES:

- Scissors
- Sunscreen
- Thermometer
- Tweezers
- Sanitary hand wipes/liquid
- Safety pins, assorted sizes
- Rolls of gauze or bandages
- Petroleum jelly
- Adhesive bandages
- Anti-diarrhea medication
- Aspirin or non-aspirin pain reliever
- Antibiotic ointment
- First aid manual
- First aid tape
- Rubbing alcohol
- Antiseptic spray
- Hydrogen peroxide
- Insect repellent
- Extra supply of prescription medication



## CLEANING AND STORAGE:

- Chlorine bleach
- Liquid dish and hand soap
- Broom, mop and bucket
- Latex gloves
- Toilet paper, paper towels
- Plastic garbage bags, ties
- Plastic wrap
- Large plastic zip bags
- Aluminum foil
- Matches, lighters
- Plastic storage containers
- Paper plates and plastic utensils



## COMMON AND HEAVY TOOLS:

- Battery-operated radio
- Crowbar
- Flashlight
- Extra batteries
- Tarpaulin, for temporary roof repair
- Assorted nails, wood screws
- Pliers, screwdriver, hammer
- Heavy cotton or hemp rope
- Non-electric can opener, utility knife
- Duct & masking tape
- Hatchet/handsaw
- Plywood & fasteners to cover windows
- Disposable dust mask
- Plastic safety goggles
- Fire extinguisher



## HELPFUL SUPPLIES AND SPECIAL ITEMS:

- Camping lantern with extra batteries
- Portable camp stove or grill
- Indoor/outdoor grill fuel/charcoal, lighter fluid
- Games/activities for kids/family
- Baby food
- Diapers
- Baby wipes
- Shampoo
- Toothpaste
- Denture care items
- Extra eyeglasses or contact lens supplies
- Feminine supplies
- 1 gallon of water per pet
- Pet food
- Leash or pet carrier
- Food and water bowls



## KEEP IN A WATERPROOF CONTAINER:

- Bank account numbers
- Family records (birth, marriage, death certificates)
- Inventory of valuable household goods, important telephone numbers
- Will, insurance policies, contracts, deeds, stocks and bonds
- Credit card account numbers and companies
- Passports, Social Security cards, immunization records
- Vet info
- Recent family/pet photos
- Local and state road maps
- Cash or traveler's checks, change





# Family Plans

**MAKE A PLAN FOR EVERY OUTCOME YOU MAY ENCOUNTER AND REVIEW WITH YOUR FAMILY.**

- PLAN 1:** Relocate outside the area.
- PLAN 2:** Stay with local friends or family.
- PLAN 3:** Stay in your home.
- PLAN 4:** Go to a shelter.

**TAX COLLECTOR LOCATIONS**  
Hours: Mon. - Fri. 8:15 a.m. to 5 p.m.

**Belle Glade Service Center**  
PBC Glades Office Building  
2976 State Road 15  
Belle Glade, FL 33430

**North County Service Center**  
North County Courthouse  
3188 PGA Boulevard  
Palm Beach Gardens, FL 33410

**Delray Beach Service Center**  
South County Administrative Complex  
501 South Congress Avenue  
Delray Beach, FL 33445

**Royal Palm Beach Service Center**  
Midwestern Communities Service Center  
200 Civic Center Way  
Royal Palm Beach, FL 33411

**Central Palm Beach Service Center**  
4215 S. Military Trail  
Greenacres, FL 33463

**West Palm Beach Service Center**  
Governmental Center  
301 North Olive Avenue  
West Palm Beach, FL 33401

## Important Information

### Preparation Before Hurricane Season

#### 3 MONTHS BEFORE HURRICANE SEASON

- Begin purchasing supplies for your Family Disaster Supplies Kit.
- Inspect your window protection for rust, missing bolts, damage, etc. Repair immediately.
- Inspect your walls, windows, garage door and roof for conditions that may allow wind damage.
- Use the Surge Area Mapping System (SAMS) on pbcgov.com to see if you are in an evacuation area.
- If you are in an evacuation area, make an evacuation plan for you and your family.
- Do all major cutting/tree removal from December through April.

#### 1 MONTH BEFORE HURRICANE SEASON

- Check your utility bills to see who provides your water, gas and electric. Write this information in the space provided for Important Information.
- Contact your city or the Solid Waste Authority of Palm Beach County to determine who picks up your trash and yard debris.
- Complete the assembly of your Family Disaster Supplies Kit. Purchase non-perishable foods and medicines last.
- Check with your doctor and/or pharmacy to determine how best to assure your prescriptions will last through a storm.
- If needed, register for the Special Needs Shelter, 561-712-6400.
- Assess your landscaping to determine if trees need to be trimmed or ornaments removed before a storm.
- Establish a contact number with your employer if you need to report to work immediately following a storm.
- Make arrangements in advance for your pets; contact Animal Care and Control about pet sheltering or ask your vet.

#### 1 WEEK BEFORE HURRICANE SEASON

- Review your family plan with your family and establish who will be your out-of-town contact.
- Double-check your shelter information and confirm the location. Write this information in the space provided.
- Visit Pbcgov.com/knowurzone/ to find your closest gas station and grocery store with backup power. Write this information in the space provided.



### MY IMPORTANT INFORMATION:

My water provider is \_\_\_\_\_  
 Phone # \_\_\_\_\_  
 (check water bill)  
 My electric provider is \_\_\_\_\_  
 Phone # \_\_\_\_\_  
 (check electric bill)  
 My gas provider is \_\_\_\_\_  
 Phone # \_\_\_\_\_  
 (check gas bill)  
 My garbage and debris pick-up  
 is provided by \_\_\_\_\_  
 Phone # \_\_\_\_\_  
 My phone provider is \_\_\_\_\_

Phone # \_\_\_\_\_  
 (check phone bill)  
 My local shelter is \_\_\_\_\_  
 Phone # \_\_\_\_\_  
 My local grocery store powered  
 by generator is \_\_\_\_\_  
 Phone # \_\_\_\_\_  
 My local gas station with emergency power  
 transfer switches is \_\_\_\_\_  
 Phone # \_\_\_\_\_  
 My local Home Depot or Lowes powered by  
 generator is \_\_\_\_\_  
 Phone # \_\_\_\_\_