



May 2015

Dear Friend,

On June 30 the last state operated Department of Highway Safety and Motor Vehicle (DHSMV) office, located at 571 North Military Trail closes. Effective July 1 our offices are the only Florida driver license/ID card-issuing agency serving Palm Beach County.

We expect the closing of the DMV office to increase customer traffic in our offices. Service centers in Delray Beach, Lantana and Royal Palm Beach will have the largest increases. If you think the DHSMV office closing affects you, here are some helpful tips:

- Renew driver license/ID cards up to 18 months in advance of the expiration date. If you already have a REAL ID (star in upper right corner of license), you can renew or order a replacement online. The deadline to have a REAL ID is October 1, 2020.
- Use our drop off box for property tax, local business tax renewals and motor vehicle registration renewals located in our office lobbies.
- Text “waitpbc” to 41411 for Tax Collector service center wait times.
- Follow us on Twitter @TAXPBC for the latest updates.
- Avoid lines altogether! Use our online services. Below is a chart that details some of our online services. Visit our website for more information.

ONLINE SERVICES

www.pbctax.com

Make Payments	Download Forms & Applications	Tools
Pay 2015 Property Tax Installment bills (quarterly payments due by the last day of June, September, December and March).	Disabled Person’s Parking Permit Application and Forms	Check Service Center wait times.
Renew Motor Vehicle and Boat Registrations.	Motor Vehicle Forms	Make your driver license appointment.
Pay Local Business Taxes (July 1 – Sept. 30) and delinquent Business Tax.	Local Business Tax Application and Exemption forms	Learn the Federal Identification requirements for a REAL ID driver license.
Purchase your hunting or fishing license.	Tourist Development Tax Application	Look up property and business tax bills and payment records.

Spread the Word

Our outreach program is available to provide information answers to questions about our services. If your community is hosting an event that you would like us to give a short presentation, put up our expo table, or provide handouts, send an email to ClientAdvocate@taxcollectorpbc.com. Please provide as many details as possible. We will make every effort to accommodate your request.

Last Chance to Avoid Tax Certificate Sale

This year's Tax Certificate Sale takes place on May 31st. 2014 property tax payments became delinquent on April 1. All delinquent payments must be received by **Friday, May 29** or they will be listed in the Tax Certificate Sale. A tax certificate is a first lien created when someone else pays your delinquent taxes. To learn more visit www.pbctax.com/delinquent-property-tax.

On the Move?

We want to welcome anyone moving to a new residence in Palm Beach County! New residents must complete 1 – 10 relocation transactions with our office, including changing the address on driver license, registering and titling cars or boats, paying property taxes, getting a hunting and fishing license and more. If you or a neighbor has relocated, we can help! Our New Neighbor Kit provides information and tips to make these transactions easy and hassle-free. Download our kit at www.pbctax.com/NewNeighbor. If your community would like printed copies to welcome new residents, send an email ClientAdvocate@taxcollectorpbc.com.

Saluting our Veterans

This month our nation honors veterans who lost their lives in the line of duty. Our thoughts and prayers are with their families, as well as our soldiers currently stationed overseas. We pray for their safe return.

As part of our agency's giving program, our employees select local charities to support. This year they selected the Forgotten Soldiers Outreach program as one of our three charities. Forgotten Soldiers Outreach ships care packages filled with donated items and letters of encouragement to active duty soldiers stationed overseas. Our first bake sale raised over \$2,700. Supporting Forgotten Soldiers Outreach is a great way to demonstrate our appreciation to soldiers for their service.

Last but not Least

I wish all moms a Happy Mother's Day! Consider surprising mom with a specialty license plate gift voucher. Florida offers more than 100 different specialty license plates. A gift voucher allows her to choose her favorite. Stop by one of our offices and pick one up. Our offices are open 8:15 a.m. – 5:00 p.m. Our Lantana and PGA office do not offer this service.

Best regards,

Anne