



June 2016

June is a time for summer vacations and family celebrations. It also means storm season has arrived. Historically, hurricanes impact Florida more than any other state. Take steps now to protect your family and property. Download a copy of our pocket-sized 2016 Hurricane Guide at <https://www.pbctax.com/content/publication>. If you'd like free copies for your community, email ClientAdvocate@taxcollectorpbc.com.

Plan Ahead

We have seven service centers throughout the County. We staff each office according to the demand. If you must visit an office, plan ahead. In March 2016, we served 27,439 driver license and Florida ID card visitors. That's nearly 1,200 per business day! Here's a look at March 2016 office visits and average wait times.

Office Location	People Served	REAL ID Visits	Average Wait for REAL ID	Average Wait for Registration Renewals
Delray Beach	21,166	6,207	1 hour 3 minutes	48 minutes
Central Palm Beach (new office)	19,402	5,695	1 hour 20 minutes	1 hour 7 minutes
North County Courthouse	15,017	1,719	56 minutes	43 minutes
Royal Palm Beach	13,764	3,891	1 hour 24 minutes	1 hour
West Palm Beach	10,366	3,318	56 minutes	39 minutes
Palm Beach Gardens	8,030	4,496	39 minutes	N/A (driver licenses only)
Belle Glade	4,366	1,663	48 minutes	31 minutes

Wait times vary. Lines are longest from 11 a.m. until 2 p.m. Offices are also busier Mondays, Fridays and at the beginning and end of the month. Keep in mind, Palm Beach County schools begin summer break this month. Many teens will visit our offices for their first driver license. This increased volume will impact wait times.

New Driver License Icons

Do you have a lifetime freshwater or saltwater fishing license, sportsman's license, or boater safety identification card? Beginning July 1, your driver license can double as a fishing, hunting or boating license. It will cost \$1 to add a symbol showing these lifetime designations when you update your driver license. The cost is \$2 if you have a REAL ID and no other changes are needed.

Driver Safety Contest

The driver's seat is a popular spot for selfies. This is a dangerous distraction. Instead of steering wheel selfies, snap a photo of your favorite passenger before you rev up the engine. You may even win driver safety gear. Our agency has launched its first-ever photo contest, *Picture It... Who Rides With You?* Drivers ages 18 and up are invited to submit photos of their favorite car passenger. Is it your baby, briefcase or boogie board? The most creative photos win emergency roadside kits, universal phone chargers, first aid supplies and more. Visit www.pbctax.net/contest and submit your photo. We also encourage you to share your entry on Twitter and Instagram mentioning @TAXPBC and #PBCDrive.



Installment Payments Due



Are you participating in our 2016 Property Tax Installment Payment Plan? Watch your mailbox for your first quarterly bill. You must make this first payment by June 30. If you miss the deadline, we automatically remove you from the plan, meaning you will have to pay 2016 Property Taxes in one lump sum between November 2016 and March 2017. View or pay your installment bill

at <https://www.pbctax.com/pay-online>.

On the Move

Summer is the perfect time of year to move to a new home in Palm Beach County. Once you unpack your bags, we want to be the first to say Welcome Home! Whether you're new to South Florida or simply moving across town, there are several transactions you'll complete with our agency. This includes property taxes, updating your driver license, registering and titling cars and boats and more. Our New Neighbor Kit will guide you through the process. Download our kit at www.pbctax.com/NewNeighbor. If your community, would like printed copies, contact us at ClientAdvocate@taxcollectorpbc.com.

Warm wishes for a happy Father's Day!

Best regards,

A handwritten signature in black ink that reads "Anne".

Anne M. Gannon