



February 2017

Dear Friend,

This month we honor the many achievements of African Americans throughout our nation's history. Americans like Garrett Morgan, an inventor who patented the first traffic light that included a yellow light in 1923. Read profiles of other celebrated African Americans on our website at [www.pbctax.com/content/celebrating-black-history-month](http://www.pbctax.com/content/celebrating-black-history-month).

### Happy Anniversary...

...to us! Our Central Palm Beach Service Center in Lake Worth opened one year ago. It has quickly become our busiest office. We assist an average of 70,000 people in our offices each month. For a smooth transaction:

- Avoid visiting during peak times. Offices are busiest at the beginning and end of the month. Mondays and Fridays are the busiest days of the week.
- Check current wait times at [www.pbctax.com/locations-hours/wait-times](http://www.pbctax.com/locations-hours/wait-times) or text "waitpbc" to 41411. You'll receive a message with driver license wait times at each office. This service is free. Standard messaging rates may apply. Please note that times are "real time" and the wait may differ once you arrive.
- Instead of waiting in line, go online. Visit [www.pbctax.com](http://www.pbctax.com) to pay 2016 property taxes, renew motor vehicle registration, purchase a hunting or fishing license and more. You can also make driver license appointments.

### Love is In the Air

If you've changed your name, you must come to our office to update your driver license or state identification card. There are documentation requirements for changes. Here's what you need to know before you visit:

- Change your name on your Social Security card first. You must change your name with the Social Security office at least 48 hours before coming to our office.
- Non-certified marriage licenses from place of worship cannot be used as proof of legal name change by marriage. Submit the original certified marriage licence or a certified copy issued by the county/state.
- Bring your U.S. passport with your new name or original certified copies of all marriage certificates or court orders that show your name change(s). Uncertified photo copies are not valid.

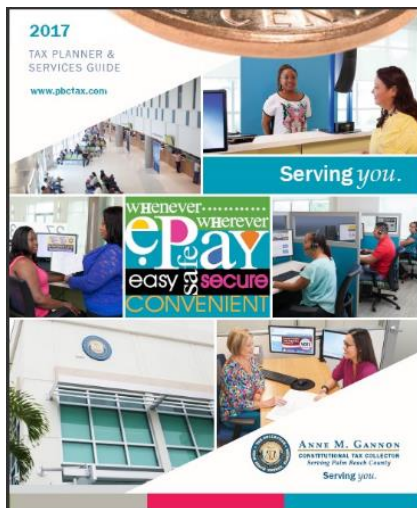
To obtain a REAL ID, you must show proof of identity, social security number and residential address. For a full list of acceptable documents, visit <https://www.pbctax.com/driver-licenses/identification-requirements>.

## Last Chance Discount

February is the last month for property tax early payment discounts. Pay by February 28 and save 1%. There is no discount for payments made in March. 2016 Property Taxes are due by March 31. Pay online at [www.pbctax.com](http://www.pbctax.com). Electronic checks are free.

Did you know we offer a property tax payment plan? Participants make a total of four payments throughout the year. Many find this plan easier to budget. It also includes a discount of slightly under 4%. Sign up by April 30 at [www.pbctax.com/installment-payment-plan](http://www.pbctax.com/installment-payment-plan).

## Free Calendar Books



Our 2017 *Tax Planner & Services Guide* is the perfect way to keep up to date on all of our services and never miss a deadline.

This publication includes a handy calendar, detailed information about our services, frequently asked questions and a glossary of tax terms.

Pick up your complimentary copy at any of our office locations or download a copy at [www.pbctax.com](http://www.pbctax.com). If you would like extra copies for your community or house of worship, contact us via email at [ClientAdvocate@taxcollectorpbc.com](mailto:ClientAdvocate@taxcollectorpbc.com).

Please note our offices are closed Monday, February 20 in honor of Presidents' Day.

Best regards,

Anne M. Gannon