



Property Matters

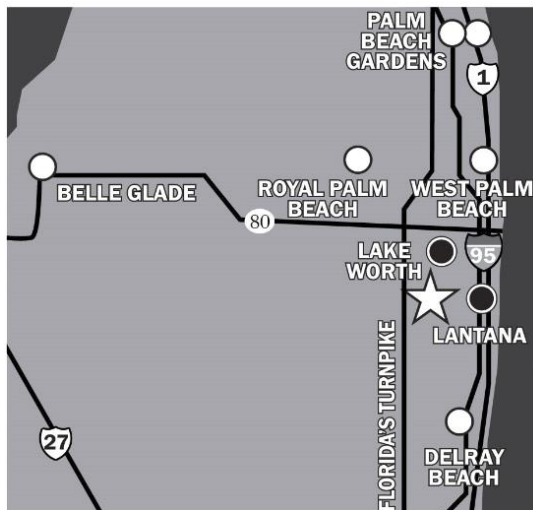
with Anne M. Gannon, Constitutional Tax Collector *Serving Palm Beach County, Serving You*

November 2015

Dear Friend,

We have officially entered Property Tax season, but that's not the only big change at our offices. This month, two of our offices permanently close. We also open a new, more efficient service center in Lake Worth.

This Month's Changes: What to Expect



★ **New Service Center**
 Opening mid-November 2015
 4215 S. Military Trail, Lake Worth, Florida 33463

- Service Centers Closing Early November**
- 1299 Lantana Rd., Lantana, Florida 33462
 - 3551 S Military Trail, Lake Worth, Florida 33463
 - Existing Service Centers

Two Offices Close:

Our Lantana office permanently closes **November 6**. The Lake Worth offices closes one week later on **November 13**. All other Tax Collector offices will continue to serve you.

New Office Opens:

The new Central Palm Beach County Service Center opens on or about **November 30**. This 39,000 square foot facility is located in Lake Worth on Military Trail, just south of Lake Worth Road. It features up to 40 cashing stations, allowing us to serve people more efficiently. Visit <https://www.pbctax.com/content/alert> and follow us on Twitter @TAXPBC for details.

Tips for a Faster Visit:

With so many changes coming to our offices, you can expect longer wait times than usual. With property tax season in full swing, our phone lines are also busy. The number one tip to save time with your next transaction is to go online at www.pbctax.com. You can pay 2015

property taxes, renew motor vehicle registrations, make appointments for driver license services, locate and print forms, and check current wait times for each service center.

Paying Property Taxes Early Pays Off

Paying property taxes early has its benefits, especially for your bottom line. There's a 4% discount for Property Tax bills paid in November. The discount drops to 3% in December, 2% in January, and 1% in February. There is no discount for property tax bills paid in March. 2015 Property Taxes become delinquent April 1, 2016.

Online Payments a Popular Choice

Did you know you can pay 2015 Property Taxes online at www.pbctax.com? Our online payment system is a popular choice with taxpayers. During the 2014 property tax season, online payments increased 31 percent. Here are the top four reasons to pay your 2015 Property Taxes online:

1. **Avoid the Turkey Day time crunch.** Our offices are closed November 26 and 27 for the Thanksgiving holiday. Paying online ensures we receive your payment before the end of the month.
2. **Skip the line.** With two offices closing and a new one opening, you can expect long wait times. Paying online is the fastest option.
3. **No snail mail snafus.** You won't have to worry about Post Office delivery delays.
4. **We take security seriously.** We use the highest level of online protections to keep your private information safe and secure.

Our online payment center accepts Visa, MasterCard, American Express and electronic checks (eChecks). Convenience fees apply to credit and debit transactions. eChecks include a 30 cent Automated Clearing House (ACH) verification fee. ACH transactions are processed much faster than mailed payments – all for less than the cost of a stamp. All fees are collected by vendors and are not retained by our office.

Planning Ahead for Smaller Payments

Would you rather pay property taxes with four smaller payments instead of one lump sum? Sign up now for our 2016 Installment Payment Plan. Participants make quarterly payments in June, September, December, and March with a discount of slightly under 4%. Enrollment is easy. Just complete our short application at www.pbctax.com/installment-payment-plan. The deadline to enroll is April 30. If you are already participating in our 2015 Installment Payment Plan, you do not need to re-enroll.

Best regards,



Anne M. Gannon