



January 2015

Dear Friend,

I want to wish everyone a healthy, safe, and happy New Year! I have great news to share.

We now accept credit card payments up to \$99,999.99 and debit card payments up to \$500 at our service centers as well as our online payment center at www.pbctax.com. Please note that a service fee applies when paying with a credit or debit card. This fee is charged and kept by the credit card company.

Payment Methods			
Must be made in U.S. funds			
		Online Options	
eCheck (No Additional Fee)	Bank Online Bill Pay (Your bank's bill pay service)	Wire Transfer (Wires@pbctax.com)	Credit Card (Convenience fees apply.)
Service Center			Mail
Credit Card (Convenience fees apply.)	Drop Off Box (8:15 AM - 5:00 PM Monday - Friday)	U.S. Postal Service, UPS, FEDEX, etc.	

2015 Tax Planners Are Here!

Our *Tax Planner & Services Guide* will keep you up to date with our services and deadlines. Pick up your complimentary copy at any of our office locations or download a copy at www.pbctax.com. If you would like extra guides for your community or organization, email your request to ClientAdvocate@taxcollectorpb.com.

New Year's Resolutions

1. Lose Wait.

Many of us have a New Year's resolution to get in shape including diet and exercise. We can't help you lose those "holiday pounds," but you can save time and "lose wait" with Tax Collector services.

- **Pay online.** Our online payment center is always open at www.pbctax.com.
- **Make an appointment** for driver license services, including renewals, address or name changes, and driving tests, using our free app, In the Driver's Seat.
- **Avoid the busiest times.** We are busiest at the beginning and end of the month, Mondays, Fridays, and during lunch hours. The best time to come is 8:15 a.m. on Tuesdays, Wednesdays, or Thursdays.

2. Save money.

Pay your 2014 Property Taxes in January and receive a **2% early payment discount**. View, print, and pay your bill securely online at www.pbctax.com. The deadline to pay is March 31, 2015.

Want to pay your 2015 Property Taxes in smaller installment payments instead of one lump sum? Complete a short application for our **Installment Payment Plan** on our website at www.pbctax.com. The deadline to sign up is April 30. The Plan offers a discount of slightly less than 4 percent.

3. Help others.

Every year, our employees select local charities that we support through fundraisers, including bake sales, walks/races, and \$1 employee dress down days. In 2014, employees raised nearly \$20,000 for the Lord's Place and Susan G. Komen Race for the Cure. This year, our local charities are:

- Forgotten Soldiers Outreach
- The Lord's Place
- Sickle Cell Foundation of Palm Beach County & Treasure Coast

Please remember we are closed New Year's Day and Martin Luther King, Jr. Day. Our online payment center is always open.

Sincerely,

Anne

Anne M. Gannon
Constitutional Tax Collector