

SPECIAL EDITION



Tax Talk

with Anne M. Gannon, Constitutional Tax Collector
Serving Palm Beach County, Serving You



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Dear Friends,

The 2015 Property Tax season has officially begun! Don't miss out on the 4% property tax discount this month! The closing of the Lantana and Lake Worth service centers means our service centers are busier than ever. Be prepared! Learn more about ePay, the fastest most convenient way to pay taxes, how the office closings impact you and our new service center location opening later this year in this issue of Tax Talk!

Best regards,

Anne

Anne M. Gannon
Constitutional Tax Collector

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Sign up to receive your copy of Tax Talk via email at www.pbctax.com/TaxTalk

DON'T MISS THE 4% TAX SAVINGS

The 2015 Property Taxes are open for collection. 2015 property taxes are collected November 1, 2015 – March 31, 2016. Property tax bills are available to view, download, and pay online at <https://www.pbctax.com/pay-online>. With the busier service centers and longer wait times, the easiest, fastest way to pay is online with ePay. Pay on or before November 30 to receive a 4% discount. Payments must be paid in full and in U.S. funds payable to Tax Collector, PBC.

ePAY YOUR WAY!

With online ePay you can pay by eCheck, debit/credit card, use your banks bill pay service and/or make a wire transfer. EPay is easy, fast, secure and the most convenient way to pay. With ePay you can make multiple payments at once. Payments can be made whenever, wherever. Visit us at <http://pbctax.manatron.com/Tabs/PropertyTax.aspx>.

Payments can also be made by mail or in person at our available service centers. Visit us online to learn more about our hassle-free payment options. For additional information about tax payments contact us online at www.pbctax.com, by phone at (561)355-2264 or email ClientAdvocate@taxcollectorpbc.com.



ANNE M. GANNON
CONSTITUTIONAL TAX COLLECTOR
Serving Palm Beach County

Serving you.

Tax Collector Gannon invites you to contact our office with questions at (561) 355-2264 or ClientAdvocate@taxcollectorpbc.com

TOP 10 PALM BEACH COUNTY TAXPAYERS

Total Net Taxes

10. Panthers BRHC LTD	\$3, 880, 139
9. Palm Beach Outlets I LLC	\$4, 547, 744
8. Breakers Palm Beach Inc.....	\$5, 058, 6727
7. Comcast of Florida.....	\$5, 062, 989
6. TM Wellington Green Mall LP.....	\$5, 088, 6706
5. BellSouth Telecommunications Inc.	\$5, 201, 7788
4. U S Sugar Corp.....	\$5, 321, 919
3. Gardens Venture LLC	\$5, 506, 996
2. Town Center at Boca Raton Trust.....	\$8, 240, 225
1. Florida Power & Light Co.....	\$102, 893, 652

2 OFFICES CLOSING

Two service centers permanently close this month. The Lantana Service Center (former DMV office) will be the first to close late November. This location processes property tax payments and driver licenses/ID cards only. The Lake Worth Service Center will follow closing early December. This location processes motor vehicle, vessel/boat transactions, property, business, tourist taxes and hunting/fishing licenses. These offices closing during property tax season means longer than usual wait times at all locations, be prepared.



You can avoid the long service center wait time. Pay these transactions online at www.pbctax.com:

- Property Tax Payments
- Vehicle Registration Renewals
- Mobile Home Registration Renewals
- Delinquent Local Business
- Tangible Personal Property Tax Payments
- Boat/Trailer Registration Renewals
- Purchase a Hunting/Fishing License

SERVING YOU BY THE NUMBERS

	JULY	AUGUST	SEPTEMBER	OCTOBER
Clients Served	70,669	72,525	68,292	71,341
Average Wait Time	31 minutes	35 minutes	32 minutes	33 minutes
Average Help Call Hold Times	3 minutes	5 minutes	6 minutes	4 minutes

STAY TUNED!



The new Central Palm Beach Service Center will open its doors soon. With 39,000 sq. ft. and 40 cashier kiosks, this new location will allow us to serve you more efficiently. We appreciate your patience during this exciting time.

For the latest updates visit us online and follow us on [Twitter @TAXPBC](https://twitter.com/TAXPBC).

IMPORTANT DATES AND REMINDERS

- November 1** Real Estate & Tangible Personal Property Tax collection begins
- November 11** Veteran's Day – OFFICES CLOSED
- November 20** Tourist Development Tax Payment Deadline
- November 26 & 27** Thanksgiving Holiday – OFFICES CLOSED
- November 30** Last day to receive the 4% discount on your property tax payment

HOURS OF OPERATION (excluding government holidays)

Service Centers: Monday through Friday,
8:15 a.m. to 5:00 p.m.

Online: 24/7 at www.pbctax.com