



Tax Talk

with Anne M. Gannon, Constitutional Tax Collector
Serving Palm Beach County, Serving You



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Dear Friends,

This issue of TaxTalk focuses on ways to save time when you have business with our office. Read below for tips about driver license services, to avoid long lines, prepare for hurricane season and escape problems after selling your boat. You'll have more time to enjoy the summer season!

I wish you a safe and pleasant Independence Day! On this 4th of July, we thank those in uniform who honor this country by preserving our values of life, liberty and the pursuit of happiness.

Best regards,

Anne M. Gannon

SIGN UP FOR OUR E-NEWSLETTER

Sign up to receive your copy of Tax Talk via email at www.pbctax.com/TaxTalk

SKIP THE LINE!

The last Florida Department of Highway Safety and Motor Vehicles (DHSMV) office in Palm Beach County, located at 571 N. Military Trail in West Palm Beach, has closed. The closing completes the Florida Legislature's 2010 decision to transfer driver license services to county Tax Collectors. Be prepared for longer wait times at the Lantana, Delray Beach and Royal Palm Beach Service Centers.

We know you don't want to spend more time waiting for services. That's why we suggest you ePay online. Visit www.pbctax.com to:

- Renew motor vehicle and boat registrations
- Renew Local Business Tax Receipts (July 1 – September 30)
- Pay delinquent Tangible Personal Property & Business Tax anytime
- Buy hunting and fishing licenses
- Address changes and replacements for REAL ID compliant driver licenses/ID cards.

Another option is to mail your payment. If you pay by mail, keep these tips in mind:

- DO NOT WRITE, TAPE, FOLD, STAPLE, PAPER CLIP PAYMENT STUB
- Write the Account or License Plate Number on check
- Allow enough time for U.S. Postal Service processing and delivery

No matter what option you choose, skipping the line saves time!

DON'T GET BLOWN AWAY

Hurricane Season is here and we all hope it's a quiet one. Don't wait for a hurricane warning to prepare. Get our handy pocket size 2015 Hurricane Preparedness Guide. Inside is an excellent list of tools and resources you'll need to stay safe and secure. Visit www.pbctax.com/content/publications to download or send a request to ClientAdvocate@taxcollectorpbcc.com to receive the printed guide.



ANNE M. GANNON
CONSTITUTIONAL TAX COLLECTOR
Serving Palm Beach County

Serving you.

Tax Collector Gannon invites you to contact our office with questions at (561) 355-2264 or ClientAdvocate@taxcollectorpbcc.com

ASSISTANCE FOR NEW NEIGHBORS

Helps us welcome a new neighbor! If you know someone new to Palm Beach County we have a useful tool to make getting established a breeze. Our New Neighbor Kit provides lots of useful information for their new community including:

- 2015 Tax Planner and Guide to Services
- Property owner information
- Driver license checklist
- Voter's registration form
- Important Palm Beach County phone numbers

Visit the www.pbctax.com/newneighbor to download the kit.

THE LOBSTER MINI SEASON

In South Florida, summer is the start of off-season. Floridians can explore their passions of beaching, boating and fishing with fewer crowds. For many of us, Lobster Mini Season tops the list of ocean fun activities. This year it takes



place on July 29 and 30. Only lobsters with a carapace over three inches in water are permitted. Don't forget, you'll need a saltwater fishing license and a lobster permit! Purchase yours online now at <https://license.myfwc.com/Customer/InternetCustomerLookup>.

NAVIGATING AWAY FROM HOT WATER

So you sold your boat. Now what? Did you file a Notice of Sale form (HSMV 82050) with our office? If not, you could be heading into some hot water. Avoid any civil liability from the operation of the sold boat by filing the Notice of Sale form within 30 days. Submission of the form allows our office to update the DHSMV database to reflect a title record as "SOLD" and clear you from responsibility of the vessel. Get the form on our website at <https://www.pbctax.com/services/vessels-boats/notice-of-sale>.

SERVING YOU BY THE NUMBERS

	MARCH	APRIL	MAY	JUNE
Clients Served	75,866	70,377	83,297	68,292
Average Wait Time	33 minutes	27 minutes	26 minutes	24 minutes
Average Help Call Hold Times	8 minutes	11 minutes	9 minutes	5 minutes

SERVING YOU ... AND THE COMMUNITY TOO!

For many of our employees, serving the people of Palm Beach County goes beyond our office duties. We receive great satisfaction from supporting local charities in our community.

This month our employees held a bake sale to benefit The Sickle Cell Foundation of Palm Beach County and Treasure Coast Inc. Our amazing bakers generously donated the delicious goodies for the sale. Thanks to efforts of the service center and administrative staff over \$2,100 was raised to support the Foundation's mission.



JUNE REMINDERS

- July 1 through September 30 – Renew Local Business Tax Receipts**
- July 3 – Independence Day Holiday (Offices Closed)**
- July 4 – Independence Day**
- July 20 – Tourist Development Tax Payment Deadline**
- July 29 & 30 – Lobster Mini Season (Permit Required)**

HOURS OF OPERATION:

Service Centers:
Monday through Friday, 8:15 a.m. To 5:00 p.m.

Online:
24/7 at www.pbctax.com