



Tax Talk

with Anne M. Gannon, Constitutional Tax Collector
Serving Palm Beach County, Serving You



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Dear Friends,

The 2015 property tax season begins in November, but now is the time to plan ahead! Read on to learn the top 4 things you can do this month to save time and money. Plus, we're sharing new information about two upcoming office closures and a new service center coming to central Palm Beach County.

Best regards,

Anne M. Gannon

SIGN UP FOR OUR E-NEWSLETTER

Sign up to receive your copy of Tax Talk via email at www.pbctax.com/TaxTalk



KEEP YOUR WALLET FAT

Act fast if you want to pay 2015 property taxes in smaller installments. Sign up for our Installment Payment Plan by April 30. This plan gives you the flexibility to make quarterly payments while also receiving a discount of slightly under 4%. To apply, submit an online application at www.pbctax.com/installment-payment-plan.



AVOID EXPENSIVE TICKETS

Motor vehicle registrations must be renewed on or before the owner's birthday. Prevent the last-minute rush and avoid expensive traffic tickets! Mail or drop off payments at six of our eight office locations up to 90 days before the expiration date. Be sure to leave our office enough time to process and mail your registration.



BEAT THE CROWDS



Did you know you can make an appointment for driver license services online? That's just one way we're making your visit hassle-free. You can also check the live wait times at our eight office locations at www.pbctax.com. They're updated every 60 seconds! The easiest way to save time is to use our secure Online Payment Center. Visit <http://bit.ly/1DT0G0h> to learn which services you must complete at a service center. Remember, you cannot become REAL ID'd online. You must come to service center with the appropriate documentation.

SKIP THE SALE



Still haven't paid 2014 property taxes? We must receive payment by May 29 at 5 p.m. to avoid the annual tax certificate sale on June 1, 2015. A tax certificate is a first lien created when someone else pays your delinquent taxes. If you fail to pay delinquent taxes within 2 years, the tax certificate buyer can file a Tax Deed Application. This begins the process of the property being sold at public auction.

If you're interested in bidding, visit our official Tax Certificate Auction Site at palmbeachfl.realtaxlien.com.



ANNE M. GANNON
CONSTITUTIONAL TAX COLLECTOR
Serving Palm Beach County

Serving you.

Tax Collector Gannon invites you to contact our office with questions at (561) 355-2264 or ClientAdvocate@taxcollectorpbc.com

STILL HAVEN'T PAID 2014 PROPERTY TAXES?

Unpaid 2014 property taxes are now delinquent. Delinquent taxes are charged a minimum 3% interest plus advertising fees. Interest accrues up to 1.5% per month (18% annually). Delinquent taxes cannot be paid online. For more information, visit pbctax.com/delinquent-property-tax.

DELINQUENT TAX PAYMENT OPTIONS

Must be certified funds drawn on a U.S. bank:

- Cash
- Wire Transfer
- Certified Check
- Money Order
- Cashier's Check



OFFICE CLOSURES: PLAN AHEAD WITH A NEW SERVICE CENTER

Beginning June 29, the Tax Collector will be the only Palm Beach County office offering motor vehicle services. The Florida Department of Highway Safety and Motor Vehicles (FDHSMV) office in Lake Worth (571 N. Military Trail) will close for good on June 26.

We are pleased to announce that we are slated to open a new, full-service office in Lake Worth (4215 S. Military Trail) in November 2015. This new service center will replace our current Lake Worth (3551 S. Military Trail) and Lantana (1299 W. Lantana Road) offices, which are both scheduled to close in fall 2015. Plan ahead and utilize our online services during these transitions.

SERVING YOU BY THE NUMBERS

	DECEMBER	JANUARY	FEBRUARY	MARCH
Clients Served	64,502	90,939	73,896	75,866
Average Wait Time	32 minutes	35 minutes	33 minutes	33 minutes
Average Help Call Hold Times	11 minutes	10 minutes	8 minutes	11 minutes

ONLINE SERVICES

- Pay Online:** Property Tax (Nov.-March and Installments)
Tangible Personal Property Tax
Business Tax
Renew Registration
Hunting and Fishing Licenses
- Download Forms and Applications:** Disabled Person's Parking Permit
Motor Vehicles
Business Tax
Tourist Development Tax
Property Tax
Vessel/Boats
- Other Services:** Current office wait times
REAL ID information
1st time driver information
Look up property tax records
Publications

DATES & DEADLINES

- April 30 – 2015 Installment Payment Plan application deadline**
- May 25 – Memorial Day, offices closed**
- May 29 – Delinquent property tax payment must be received by 5 p.m. to avoid tax certificate sale**
- June 1 – Online tax certificate sale**
- June 30 – First 2015 Installment Payment due**
- June 26 – Lake Worth FDHSMV office permanently closes**

Service Center hours are Mon.–Fri., 8:15 a.m.–5 p.m. Find one near you or pay online at www.pbctax.com.

NOTE: The Tax Collector's Office may stop driver license services when the line for service exceeds our hours of operation. Road tests are suspended when weather is hazardous.

