



May 2018

Dear Friend,

Memorial Day, one of our Nation's most solemn holidays, takes place this month. On this day, we honor veterans who lost their lives while serving our country. Please note that our offices are closed on Monday, May 28 in observance of Memorial Day.

May also marks the start of a busy summer season in our offices. Schools begin summer vacations this month. Our offices get crowded. Continue reading for tips to ensure a speedy transaction with us.

Finally, I want to wish a Happy Mother's Day to all mothers, grandmothers and guardians... thank you for all you do, you are appreciated.

Best regards,

Anne M. Gannon

Don't Wait Until the Last Minute!

Did you know about thirty percent of clients in our service centers wouldn't need to be there if they had not waited until the last minute to complete their transaction? Here are some tips to help you plan ahead and avoid a long wait:

- **Check wait times.** Our service centers are usually busiest at the beginning and end of the week and month. Text "waitpbc" to 41411 before your visit for updated wait times.
- **Renew vehicle registrations ahead of time.** Did you know you can renew your vehicle registration up to three months prior to its expiration? Renew your registration online before it expires and renew it for two years!
- **Make a driver license appointment.** We ALWAYS recommend clients make an appointment for driver license service. But don't wait! Appointments book quickly. Book your appointment **at least three months in advance.** Inform the receptionist of your appointment upon arrival.
- **Renew your driver license before it expires.** Did you know you can renew your driver license up to 18 months before it expires? Don't take a chance of being caught with an expired license. Check the expiration date and if you can renew it online. If you cannot renew it online, remember to schedule an appointment.

Prepare for Hurricane Season with our Handy Guide

Hurricane season is around the corner. Some of us are still recovering after Hurricane Irma lashed our County in September causing widespread damage. Preparation is key to keeping our neighborhoods, communities and families safe. Our handy, pocket-sized guide contains practical

information to help you plan, prepare and protect yourself, others and your property. Use this tool to get started on preparing for the unexpected. To request your copy email, ClientAdvocate@taxcollectorpbc.com.

In the Community

Tax Collector Gannon and her Civic Engagement team regularly attend events throughout the county to educate the public about tax collector services. In the last month alone, Civic Engagement Liaisons have logged hundreds of miles attending various homeowner association and civic club meetings.

We would love to come speak at your next group meeting or special event. Email us at ClientAdvocate@taxcollectorpbc.com to arrange for someone from our office to visit your community!



Pick up our Annual Report

If you're like most taxpayers, you want to know how your tax dollars are spent. Do you ever wonder who is the single largest taxpayer in Palm Beach County? Did you know we collected and distributed nearly \$3.5 billion in 2016 property taxes? This is just some of the information we present in our 2017 *Annual Report to Our Citizens*. I also share agency accomplishments and a look ahead at our plans for fiscal year 2018. To request free copies of the *Annual Report to Our Citizens*, please contact us at ClientAdvocate@taxcollectorpbc.com. The report is an excellent resource to share with your community, civic or faith group.

New Online Tourist Development Tax Process Coming Soon!

Our new online Tourist Development Tax process will make its debut soon, giving clients the ability to register their short-term rental properties, file returns, pay taxes and manage their account using our convenient Online Payment Center.

We want to help make this a smooth transition for property owners and their agents when the system goes live in the months ahead. We began communicating about the improvements in 2017 and our outreach efforts continue. We are posting updates regularly on our website and through our social media accounts on Twitter and Instagram. Direct outreach to property owners and agents will include letters, email campaigns, phone calls and workshops. To learn more about the new online Tourist Development Tax process, please visit www.pbctax.com/tdt.

Florida Constitution Revision Commission Update

Did you know Florida is the only state that allows its state constitution to be revisited and revised through a regularly scheduled commission? The Constitution Revision Commission (CRC) meets every 20 years to examine the relevance and applicability of Florida's Constitution to current and future needs.

The current CRC was formed when the 2017 Regular Legislative Session convened on March 7, 2017. After conducting a series of public meetings to hear directly from Floridians, the CRC voted favorably to pursue 26 of 103 proposals as ballot initiatives for the November 2018 election. The final list of ballot initiatives is due to the Governor by May 10, 2018.

Now is the time to use your voice by [calling members of the CRC](#) and asking them to do what Floridians asked of them during the public meetings. You can learn more about the CRC and review the list of proposals and ballot initiatives by visiting www.flcrc.gov.