



Property Matters

with Anne M. Gannon, Constitutional Tax Collector *Serving Palm Beach County, Serving You*



September 2015

Dear Friend,

I want to begin by sharing a recent achievement. The Public Relations Society of America selected our “In the Driver’s Seat” program for the prestigious 2015 Radiance Award for Marketing Consumer Services. “In the Driver’s Seat” is an educational tool for first time drivers. It explains the requirements to obtain a driver’s license and includes a free app for Apple and Android devices. You can download it at www.pbctax.mobapp.at.

Big Changes and Busy Offices



If you’ve visited our offices this summer, I want to thank you for your patience. For the past 3 months, the Tax Collector has been the sole driver license issuing agency in Palm Beach County. The Florida DMV closed its final Palm Beach County office on June 26. More people are visiting our offices – about 6,000 extra visitors each month.

Our new Central Palm Beach County Service Center is scheduled to open in mid-November 2015. This new service center will handle all Tax Collector services including driver license services. It replaces our existing Lake Worth and Lantana offices. These service centers will close shortly before the new office opens. This gives us time to move, install and test equipment.

★ New Service Center – Opening November 2015
4215 S. Military Trail, Lake Worth, Florida 33463
Will include driver license services

● Service Centers Closing Late Fall 2015
1299 Lantana Rd., Lantana, Florida 33462
3551 S Military Trail, Lake Worth, Florida 33463
No driver license services at the existing Lake Worth Service Center

● Existing Service Centers

Beginning in October, we’ll post construction updates along with specific closing and opening dates at <https://www.pbctax.com/content/alert>. We have printed flyers about these office changes. If you’d like copies to share with your community, email requests to ClientAdvocate@taxcollectorpbc.com.

Time-Saving Tips

With so many people visiting our offices, I want to share some insider tips to help reduce your wait.

- Go online! Visit www.pbctax.com to renew your motor vehicle or boat registration or pay business taxes. You can also make driver license/ID card appointments online.
- Your cell phone can also help you avoid lines. Text “waitpbc” to 41411. We’ll send you the current wait times for all office locations.
- The best time to visit our offices is right when they open at 8:15 a.m. Tuesdays through Thursdays. Lines are longest midday during the lunch hours and at the beginning and end of each month.

Head’s Up for September

September 23: Deadline for mailing address changes for 2015 Property Tax bills. If you did not receive a Notice of Proposed Taxes in August, contact the Property Appraiser at (561) 355-3230. We use the information they have on file to mail your Property Tax bill in November.

September 30: The deadline to pay the second installment for the 2015 Property Tax Installment Payment Plan. Pay online at www.pbctax.com.

September 30: The deadline to pay Local Business Taxes. Pay online at www.pbctax.com.

September is National Preparedness Month. It’s also peak hurricane season in South Florida. We have free Hurricane Preparedness Guides designed to help you protect your family and property. If you’d like copies to share with your community, religious, or civic group, email your request to ClientAdvocate@taxcollectorpbc.com.

Did you know we’re on Twitter? I encourage you to follow @TAXPBC. Stay on top of deadlines and get the latest information and updates about our services. We also share “friendly faces” – photos of happy clients who earned a new driver license. You might spot someone you know!

Sincerely,



Anne M. Gannon