



with Anne M. Gannon, Constitutional Tax Collector *Serving Palm Beach County, Serving You*

October 2015

Dear Friend,

Fall is a season of change – and improvement. That’s especially true in our offices. In just a matter of weeks, two of our service centers will permanently close. We are also opening a new, larger service center in Lake Worth. The new office will allow us to serve more people at once than both of the offices it’s replacing, combined.

What’s Closing, What’s Opening, and What’s Staying Put?



★ **New Service Center**
 Opening mid-November 2015
 4215 S. Military Trail, Lake Worth, Florida 33463

Service Centers Closing Early November

- 1299 Lantana Rd., Lantana, Florida 33462
- 3551 S Military Trail, Lake Worth, Florida 33463

○ Existing Service Centers

Offices Closing:

- Our Lake Worth Service Center permanently closes in mid-November.
- Our Lantana Service Center permanently closes in mid-November.

Office Opening:

The new Central Palm Beach County Service Center opens in early December. Visit <https://www.pbctax.com/content/alert> and follow us on Twitter @TAXPBC for specific information as November approaches.

No Changes:

Our remaining service centers will continue to serve you:

- Belle Glade
- Delray Beach/South County
- Palm Beach Gardens (2 office locations)
- Royal Palm Beach

- West Palm Beach/Downtown
Big Payoff for Paying Online

With so many changes coming to our offices, you can expect longer wait times than usual. The number one way to save time with your next transaction is to go online at www.pbctax.com. You can make appointments for driver license services, locate and print forms, and check current wait times for each service center.

Our website's biggest time-saving feature is the online payment center. You can renew motor vehicle, boat, and mobile home registrations; pay local business and tangible personal property taxes; and buy hunting and fishing licenses online. It's simple:

1. Visit <https://www.pbctax.com/pay-online>.
2. Click on the box indicating which product or service you want to pay.
3. Follow the steps to complete your payment.

If you need help with online payments, contact us at (561) 355-2264. A representative will walk you through each step.

Property Tax Season Approaches

Keep an eye on your mailbox. We mail 2015 Property Tax bills on November 1. If you always mail your payment, why not pay online this time? Our website is safe, monitored around the clock with advanced network security technology. Another fast and convenient option is your bank's online bill pay service.

There is a 4% discount for Property Tax bills paid in November. Paying online helps you avoid the last-minute scramble. It also reduces the chance of payment errors, and you won't have to worry about your payment getting lost in the mail. Our online Property Tax payment center opens November 1.

Our offices are closed Monday, October 12 for Columbus Day. Don't forget to follow us on Twitter @TAXPBC for the latest service center news and updates.

Sincerely,



Anne M. Gannon