



# Property Matters

with Anne M. Gannon, Constitutional Tax Collector *Serving Palm Beach County, Serving You*

August 2015

Dear Friend,

August is National Back to School Safety Month. I urge all drivers to put their cell phones down and watch for children walking or riding bikes and scooters. You should also be cautious around high schools where inexperienced teenage drivers are maneuvering the roadways.

## Check Your Mailbox

This month, the Property Appraiser mails your Notice of Proposed Property Taxes. It's not a bill. It explains any proposed changes in the millage rate (tax rate) of each taxing authority and lists your property's assessed value. It also has deadlines and instructions to file a challenge to your proposed property values.

**Tax Collector Tip:** Do you have a new mailing address? Verify your address and report any errors to the Property Appraiser's Office. We use the information they have on file to mail your property tax bill in November.

## Busy Offices

There's no denying our offices are busy this summer! We recently became the only driver license issuing agency in Palm Beach County. Our county's last Florida DMV office closed on June 26. That means more people are visiting our offices – roughly 6,000 more people per month. It also means long lines, especially at our Lantana, Delray Beach/South County, and Royal Palm Beach service centers.

### Tax Collector Tips:

- Go online! Visit [www.pbctax.com](http://www.pbctax.com) to renew your motor vehicle or boat registration or pay business taxes. You can also make appointments online for driver license/ID card services.
- The best time to visit our offices is right when they open at 8:15 a.m. Tuesdays through Thursdays. Lines are longest midday during the lunch hours and at the beginning and end of each month.

## Out With the Old, in With the New



- ★ New Service Center – Opening November 2015  
4215 S. Military Trail, Lake Worth, Florida 33463  
*Will include driver license services*
  
- Service Centers Closing Late Fall 2015  
1299 Lantana Rd., Lantana, Florida 33462  
3551 S Military Trail, Lake Worth, Florida 33463  
*No driver license services at the existing Lake Worth Service Center*
  
- Existing Service Centers

Relief is in sight. Our new Central Palm Beach County Service Center is on schedule to open in November 2015. This new service center will handle all Tax Collector services including driver license/ID cards and road tests. One of the design features we are most proud of is the expanded counter space to serve many clients efficiently.

The new service center will replace our existing Lake Worth and Lantana offices. These service centers will close 10 days before the new office opens. The closing is needed to move, install and test equipment.

**Tax Collector Tip:** For construction updates and the latest information about office closings, visit <https://www.pbctax.com/content/alert>.

## Hurricane Season

Here in South Florida, the greatest risk of hurricane landfalls spans from August through October. If you haven't already done so, now is the time to prepare your family and property. The Tax Collector has you covered with our handy card-sized Hurricane Guide.

It's packed with practical preparation guidelines, including key phone numbers, supply kit essentials, and where to find hurricane shelters. If you'd like copies to share with your community, email your request to [ClientAdvocate@taxcollectorpbc.com](mailto:ClientAdvocate@taxcollectorpbc.com).

**Tax Collector Tip:** Don't wait until a storm is approaching to trim trees and store loose objects. This debris can damage your property or your neighbor's, and it can prevent emergency vehicles from passing after a storm.

Sincerely,

Anne M. Gannon